



# SOFTWARE THAT SURPRISES

As a company we aim to go beyond the obvious 'software that works'. We want you to be pleasantly surprised when finding out that our solutions outperform your expectations, that our staff really implemented what you were looking for, and more. This ultimately results in our 'no cure no pay' offer as one of the most stringent commitments in the industry.

We think we can achieve this by listening carefully from the start to your requirements, by having our team trained to match your expectations with current technologies, to timely analyse and openly feedback any hurdles in the process, and to graphically design in a way that has touched the heart of many demanding customers in the past.

At any given moment in this close and long term relationship with its customer base, Coteng provides a detailed administrative follow up, based on structured accounting procedures. This thorough back office follow up in every phase of the project has avoided much frustration and confusion for our customers; such as they might have experienced with less well organized companies.

We are by no means perfect, that's why we insist on a continuous improvement scheme for which we need the most valuable input of all: your comments as daily users of our solutions.

**SOFTWARE THAT SURPRISES  
PEOPLE WHO PERFORM**